

Quality Policy of Fonderia Povolaro S.r.l. expresses the commitment that the company assumes for the Customer satisfaction and for the continuous improvement of its services.

This commitment is confirmed by the adoption of a Quality System in accordance with the UNI EN ISO 9001:2015.

Fonderia Povolaro Quality **objectives** are:

- *Supply products and services that meet Customer's requirements and the applicable compulsory requirements*
- *Increase customer satisfaction by interpreting their implicit and explicit needs and expectations*
- *Manage risks and take advantage of the opportunities typical for the activities carried out*
- *Ensure communication with all parties involved as necessary in terms of quality*
- *Improve efficiency and effectiveness of company processes*
- *Optimize the use of human and technological resources*
- *Adapt and develop products and services in line with market trends*

Fonderia Povolaro's commitment in order to achieve this purpose is:

- *Implement and maintain active the Quality Management System compliant with UNI EN ISO 9001:2015*
- *To communicate this Quality Policy to the entire organisation*
- *Evaluate risks and opportunities and plan actions for improvement*
- *To raise awareness and take responsibility for quality objectives and continuous improvement*
- *Manage company processes by adopting adequate tools for observation and monitoring*
- *Maintain adequate control over suppliers' reliability*

In carrying out its activities, Fonderia Povolaro intends **to keep under control** the significant parameters for quality and improvement such as:

- *warnings, complaints from Customers*
- *non-compliance in the realization of the product/or in its own organisation*
- *level of production efficiency (scraps, time)*
- *costs of non-quality*
- *management of external processes*

Fonderia Povolaro management **supports** the Quality Policy, as formulated, to pursue the defined objectives and **communicates** it to all the collaborators to increase their awareness and sense of responsibility.

The management of Fonderia Povolaro periodically **evaluates** this Quality Policy in order to:

- *ensure that it is appropriate for company purposes*
- *define and re-examine the objectives for quality*